

Summer PowerUser Series - User Provisioning

Here's what you asked ...



Q: When a user accesses the platform, they are required to enter their email or click the Single Sign-On (SSO) button. Is it possible to bypass this screen and redirect the user immediately without any further action?

A: Yes, it is possible to bypass that screen by setting up a custom subdomain. Currently, your site might be accessed via a URL like cloud.metacompliance.com or a similar variation. By configuring a custom subdomain, such as mycompany.metacompliance.com, users with a cached Single Sign-On cookie in their browser will be redirected directly to the homepage without needing to click any buttons or enter their email address.

Q: Is it possible to set a default language for new users, instead of changing the preferred language from time to time?

A: Yes, you can set a default language for users in the 'User Management' section under 'Update Language,' which will apply to their email notifications. However, for content like courses offered in multiple languages, users will still have the option to choose their preferred language from a dropdown menu when accessing the content.

Q: Is it possible to assign permissions within Azure AD groups?

A: No, permissions cannot be assigned within Azure AD groups. User management, including adding or removing users from Azure AD groups, is handled outside the platform. However, assigning permissions is done within the platform itself by navigating to the 'Users' section and then selecting 'Permissions.'

Q: When bulk uploading federated users, is it possible to use a custom attribute instead of the UPN? The customer is undergoing a rebranding and using a different attribute for around 100,000 users during the migration phase.

A: Yes, during bulk uploads, you can use a custom attribute in place of the UPN. The key is to ensure that the attribute matches the claims in your Identity Provider (IDP) for Single Sign-On (SSO). If your SSO is configured to recognise the new branded attribute, you should enter that in the relevant column during the bulk upload process.

Q: Can you edit the Role type of a SCIM user?

A: Yes, regardless of whether users are synced via SCIM, Active Directory, email, or a federated method, you can change their role on the front end of the platform. You can update a user's role from admin to user, user to admin, or any other role type as needed. All user permissions are managed directly within the platform.

“

Thank you to everyone who attended our final webinar on 28/08/2024. We greatly appreciate your participation and engagement, and we hope you enjoyed the session - and all the rest of them.

You can catch up on all the recordings of the 7 part Summer PowerUser series [HERE](#).

Laura Wade - Head Of Customer Experience

Make it personal. ”